



Certified Administrator Training 2

DO YOU WANT TO BECOME A MORE INDEPENDENT ADMINISTRATOR?

This is a continuation of the CAT-1 training. The functionalities in the Admin application are numerous, and this training will show how you can administrate and perform more advanced administration without the help of Synergi personnel. New tips and tricks will be shown, and new features in new versions will be taught.

CURRICULUM

- Modification report
- Hierarchical user groups
- Language configuration on web
- Reference field
- Optimize cache and index search
- Subordinated actions in connected cases
- Checklists / new case type Behavior based safety
- Configuration of work flow
- Change the case processing configuration
- Set up experience transfer



PURPOSE

Cash in on the system and make the administrators more independent. Show how to get the most out of Synergi®.

TARGET GROUP

The training requires that you have joined the CAT-1 training and have had some experience with administrating Synergi®.

DURATION

2 days

Logica Norge AS
International Competence Center
Synergi
PB 414, 4067 Stavanger Norway
Visiting Address: Laberget 28, 4020
Stavanger
T: +47 51 44 22 60

Interested?
Contact the Logica Synergi Support for more information by calling +47 51 44 22 60 or send an e-mail to support@synergi.com

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It is committed to long term collaboration, applying insight to create innovative answers to clients' business needs.
