



Landstinget i Östergötland

Landstinget i Östergötland - Healthcare pioneer implementing Synergi®.

The world of hospitals and health is a high-risk arena for both patients and employees. Acknowledging this, Östergötland County Council (LiÖ) is a pioneer within healthcare in Sweden, working systematically towards reducing risk by deploying Synergi® into three of its hospitals.

Benefits of Synergi® for Östergötland County Council

- Synergi® has facilitated reporting of deviant incidents, and thereby gives LiÖ an overview of the real situation and where action needs to be taken.
- The aggregated data that Synergi® produces is crucial for the healthcare authority's ability to deliver increased patient and staff safety by reducing and mitigating risk across its processes. Even patients and next of kins can register their viewpoints.
- Synergi® provides easy to understand statistical analysis, which is invaluable. This data enables our organisation to identify the most efficient and practical steps required to continually improve our health and safety performance.

"Through Synergi® we can for the first time really understand and document the connections that lead to deviation and health risk. What I used to believe to be true, is now confirmed through Synergi® analysis."

Mrs. Annica Öhrn, Patient Safety Coordinator, Östergötland County Council.

Pride ASA`s consultants are valued partners for Östergötland County Council. This implementation was their first software tool to be deployed addressing risks for the organisation. Training was tailored for this specific business and the courses were always met with great interest and were always fully booked.

Synergi® has been in use at Östergötland County Council now for 2 years. Its main purpose is to report and manage risk for patients and employees, but also to educate medical staff to do this systematically. Now, some 500 incidents are registered every month, and the health authority is now solving issues in a more proactive manner.

About Landstinget i Östergötland

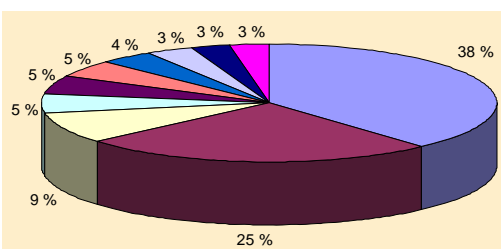
Around 11.500 employees within healthcare and administration.

Challenge

Paper based reporting of deviance and risk, thus more accidental reporting and an incomplete over all picture.

Solution

Implementation of the software Synergi® creating the first IT-based security system.



Routines/Instructions	Commission
Communication/cooperation	Work environment
Training/knowledge	Staffing/Schedule
Information	Technical errors/function
Time	User interface

After having used Synergi® for two years, Östergötland County Council start harvesting the benefits. Only through a proper overview of the causes of deviant incidents, improvements can be made in a systematic way.

Pride ASA is involved in assisting their customers put Synergi® into proper use at all stages. Pride's HSEQ consultants have considerable experience from the oil and gas, transport, communications, process, building, construction industries and the public sector. And of course they know Synergi® from A to Z.

